



## **TERMS AND CONDITIONS**

This document contains the terms and conditions under which Annett Bus Lines agrees to furnish the designated service as specified on the Acceptance and Movement Details. The contract shall be deemed to be fully in force if the customer has signed the document or made any payments to reserve the equipment.

**Governed Speed of our Motorcoaches.** For your safety and as part of our continuing focus on being a responsible corporate citizen, we have governed most of our motorcoaches at a maximum speed of 65 mph. Please plan your travel schedule accordingly.

**Pricing.** The total estimated charges stated herein is the carrier's estimate based upon the carrier's prevailing rates and the carrier's estimate of the specific services requested by the customer. Upon completion of the trip, the invoiced rate will be computed using the ACTUAL miles or hours operated. Additional charges will be due upon receipt of the invoice. The price does not include parking or tolls unless specifically noted on the **Acceptance and Movement Details**.

**Deposits and Payments.** Unless other arrangements have been made, a refundable deposit of \$100 per motorcoach is due within two (2) weeks to secure the booking. Full payment is due 7 days prior to departure of the charter. The carrier reserves the right to cancel the charter contract if the payment has not been received.

**Cancellation.** If the charter is cancelled after the carrier has received the payment but prior to the commencement of the charter, the deposit will be completely refunded if the charter is cancelled at least 14 days prior to the departure date. If the charter is cancelled within the 14 days of departure, the entire deposit is non-refundable. All trips booked for Fridays in April and May may require a non-refundable \$200 deposit per bus. Charters cancelled within 24-hours prior to departure will be charged the total cost of the charter and any other charges or fees incurred by the carrier in order to fulfill the charter agreement.

**Service.** It is understood and agreed that the performance of the service detailed in the **Acceptance and Movement Details** is subject to United States Department of Transportation (DOT) regulations. Our drivers can drive 10 hours in a 15-hour period after which the driver must have 8 consecutive hours off. Accommodations of time or destination changes made within 72 hours of departure will be made only if the carrier is able to perform the new request without detrimental effect to its schedule. The carrier reserves the right to lease equipment from other carriers in order to fulfill the charter requirements.

## **Serving all of Florida and South Georgia since 1976**

Panama City, FL  
9123 Panama City Beach Pkwy.  
Panama City, FL 32407  
(850) 234-7175

Jacksonville, FL  
7451 Wilson Blvd.  
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(904) 778-2331

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33876-8105  
(863) 655-5547  
Corporate Office

Ocala, FL  
722 NW 27th Ave.  
34475-5622  
(352) 694-1180

Madison, FL  
231 SE Cabot Trail  
Madison, FL 32340  
(850) 971-9976

Tallahassee, FL



**Driver Accommodations.** Unless other arrangements have been made, the customer shall be responsible for reserving and paying for a private, single accommodation in a hotel or motel where the group is staying, for each driver when applicable.

**Itinerary Changes.** Any itinerary must be provided to the carrier before the departure of the trip. The carrier's driver will be furnished a copy of the **Movement Details** and itinerary and he/she will be specifically instructed to follow it. If the carrier agrees to a requested change, the customer will become responsible for any increase in the estimated contract price due to that change. Time mentioned on the **Movement Details and Acceptance** is displayed in the 24-hour format, e.g. 6:30 PM is displayed as 18:30.

**Motorcoach Equipment and Accessories.** Accessories such as audio/video equipment and restrooms are provided for the use of the passengers. While the carrier will endeavor to maintain the equipment, the carrier will not guarantee its availability or operation at any point during the charter. The showing of any videos is a potential violation of the copyright laws of the United States. The chartering party is solely responsible for any legal claims for the damages related to showing any authorized videos.

**Damage of Motorcoach.** The chartering party is responsible for any damage caused by the chartering party to the motorcoach. Annett Bus Lines is not responsible for lost or damaged personal property.

**Missed Connections.** Damages resulting from any missed connection of the chartering party are limited to the total charter cost.

**Clean Coach Policy.** See Attached.

Updated 2/2014

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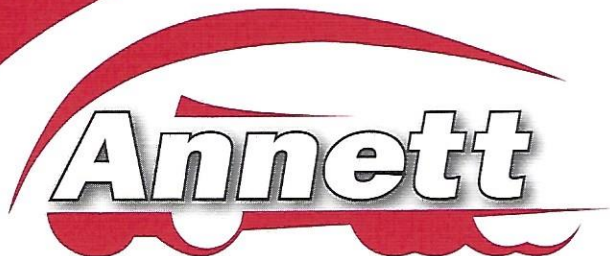
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### Clean Coach Program

We strive to provide clean and well-maintained equipment for your charter with us. For the safety of the group and as a courtesy to all passengers we are asking that you comply with insurance and safety regulations.

1. In order to help your group keep the motorcoach clean, we provide trash bags for your convenience. We will not accept the following items at any time on the coach:
  - a. Ice Cream in any form
  - b. Pizza
  - c. Sodas which are contained in cups which have other than "screw-top" lids (i.e. soda cans)
  - d. Any nuts which need to be shelled (sunflower seeds, pistachio nuts, boiled peanuts, etc.)
  - e. Gum
2. The motorcoach floor and aisles must be kept 100% litter free at all times.
3. The restroom in the rear of the coach is available for your use in case of emergency. We will make rest stops for your convenience every few hours.

The above points will allow us to continue extending eating privileges on our coaches. In addition, for your safety, we require all passengers to be seated while the coach is in motion.

Thank you for your cooperation.

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